

Guide to Monta

- This short guide will walk you through the process step by step, helping you get started with charging via the Monta app.
- Associations or residents must **NOT** create or attempt to connect charging stations in Monta themselves. Please see section 1.b.

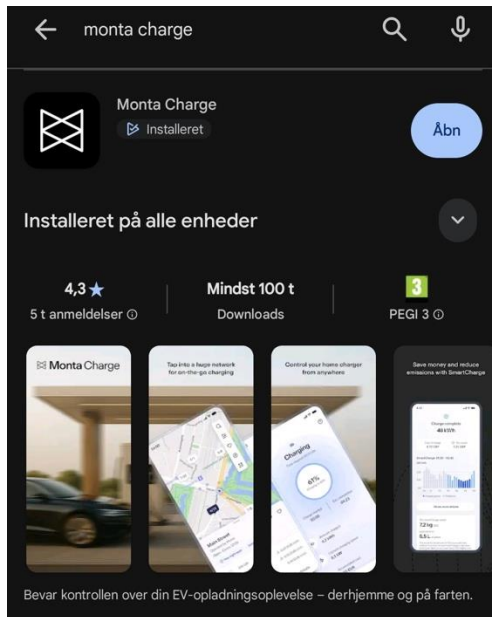
Content:

1. The steps below (a-e) only need to be completed once per user:
 - a) Download the app and create a user account
 - b) Do NOT connect your charger
 - c) Add a payment method
 - d) Get access to the chargers (join a team)
 - e) Add a charge key (optional)
2. Start charging

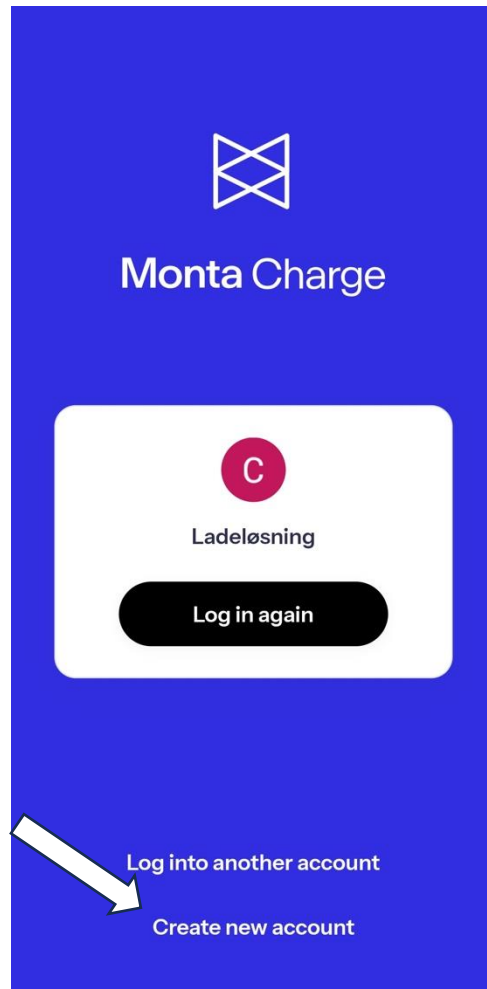
- If you would like to learn more about advanced features, we refer to Monta's own guides:
<https://monta.com/da/hjaelp/kategori/charge/>

1.a: Download the app and create a user account

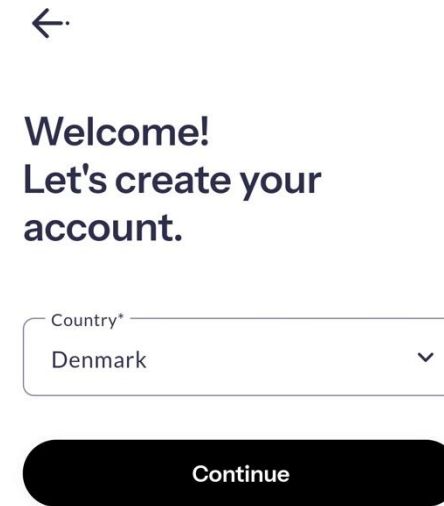
Download the app 'Monta Charge' on your phone



Click on 'Create new account'



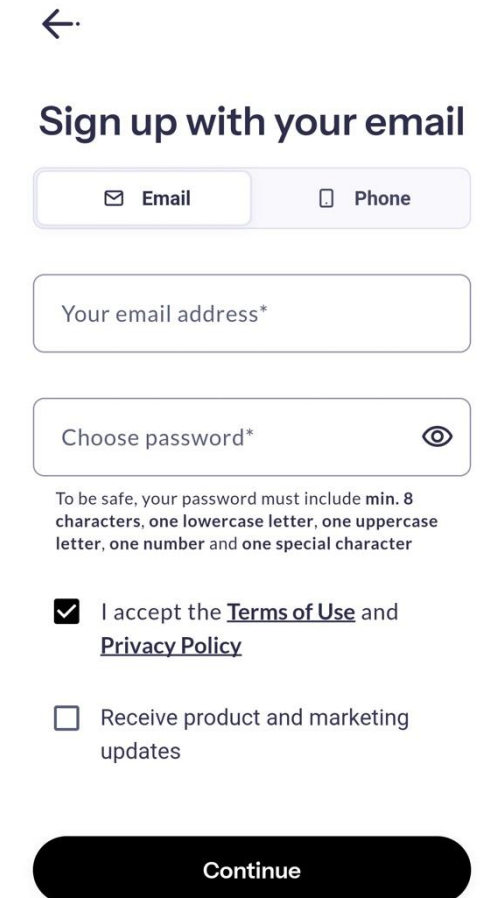
Choose 'Denmark' and click continue



[I already have an account](#)

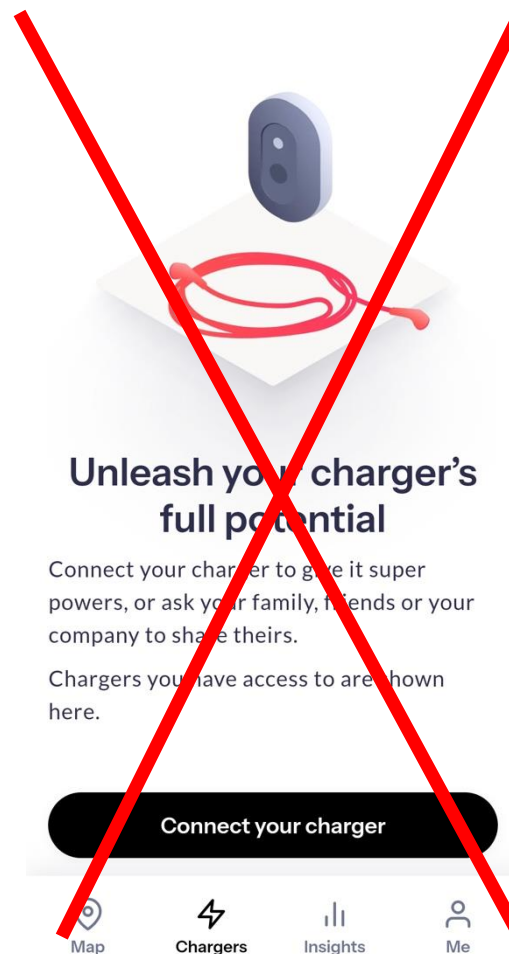
Monta Technology

Create an account with your Email or phone number



1.b: Do not connect your charger

Once you have logged in, you may see the screen below. **Do NOT connect your own charger**, as this may cause confusion later. Instead, follow the remaining steps in this guide to gain access to the chargers you wish to use.



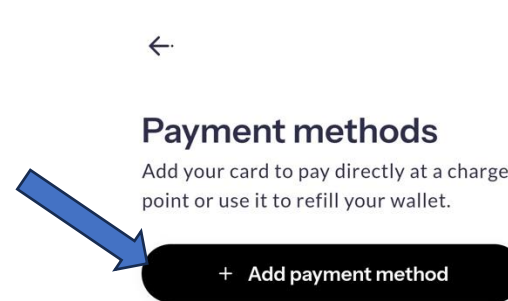
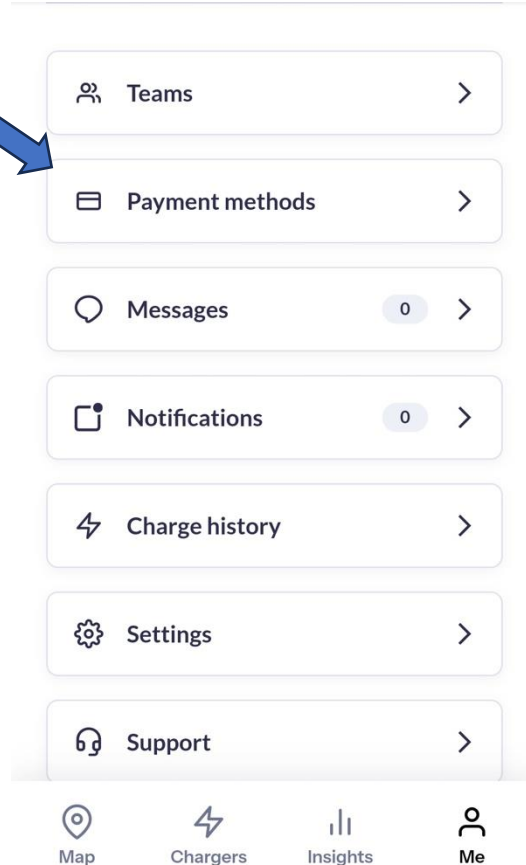
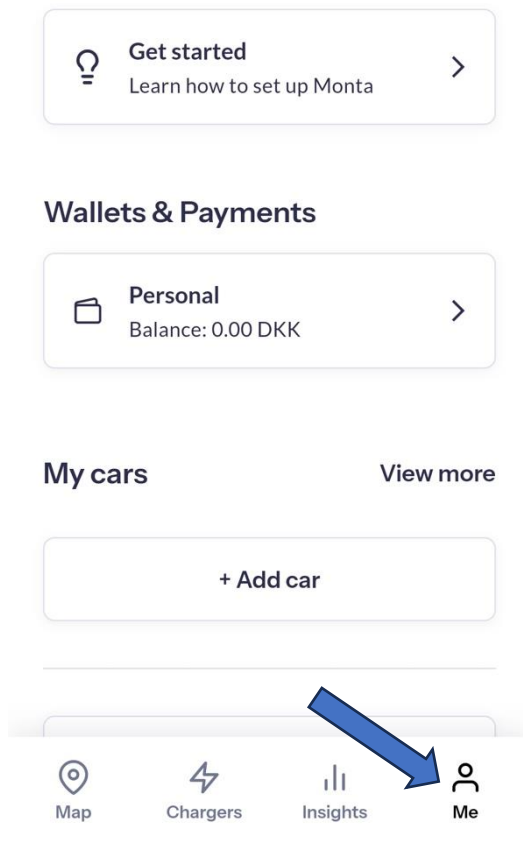
1.c: Add a payment method

Click on 'Me'

Scroll down and
click on
'Payment
methods'

Click on 'Add
payment method'

Fill in the details



This screenshot shows the 'Add payment method' form. It contains several sections: 'Kontaktoplysninger' (Contact information) with a phone number field, 'Kortoplysninger' (Card information) with fields for cardholder name, card number, and CVC, and 'Faktureringsadresse' (Billing address) with fields for country, address line 1, address line 2, and postal code. At the bottom, there is a large black button with white text that says 'Add card'.

1.d: Get access to the chargers (join a team)

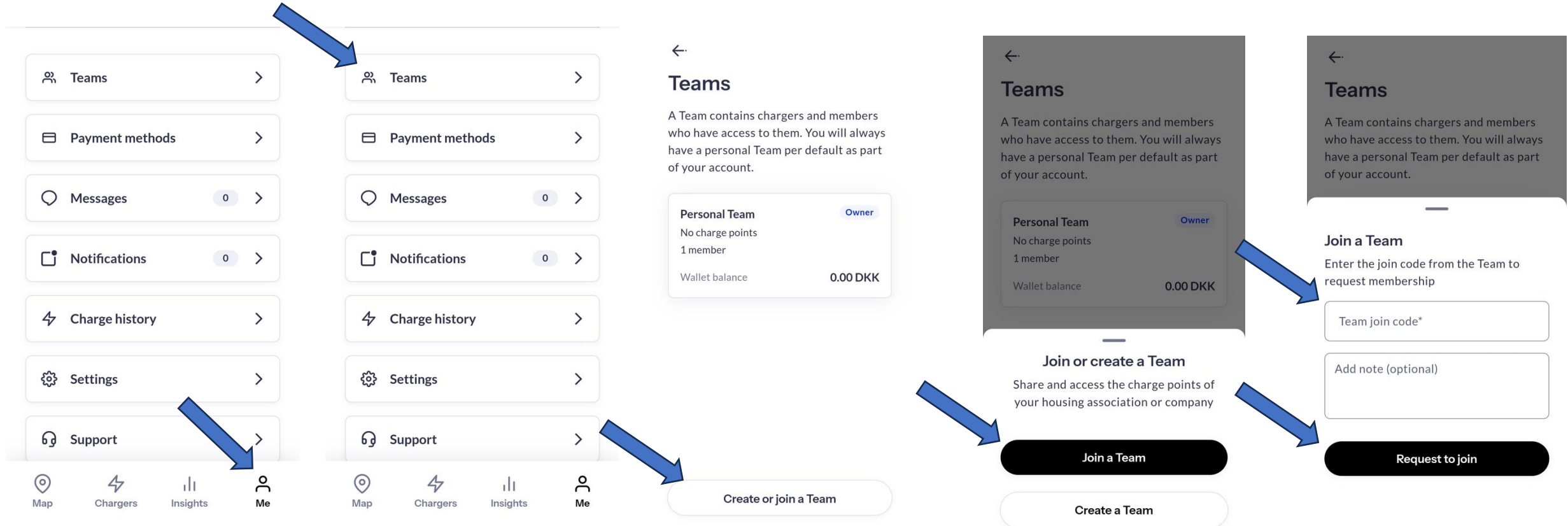
Click on 'Me'

Click on
'Teams'

Click on
'Create or join
a Team'

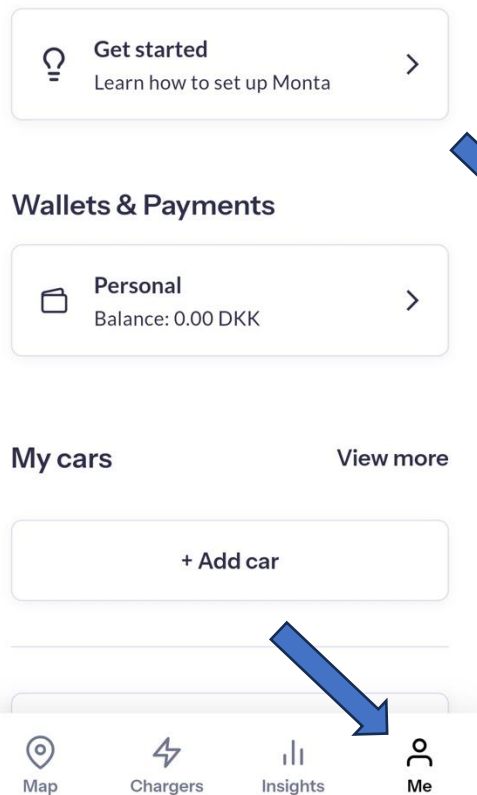
Click on 'Join a
Team'

Fill in 'team join
code'. Click on
'Request to join'

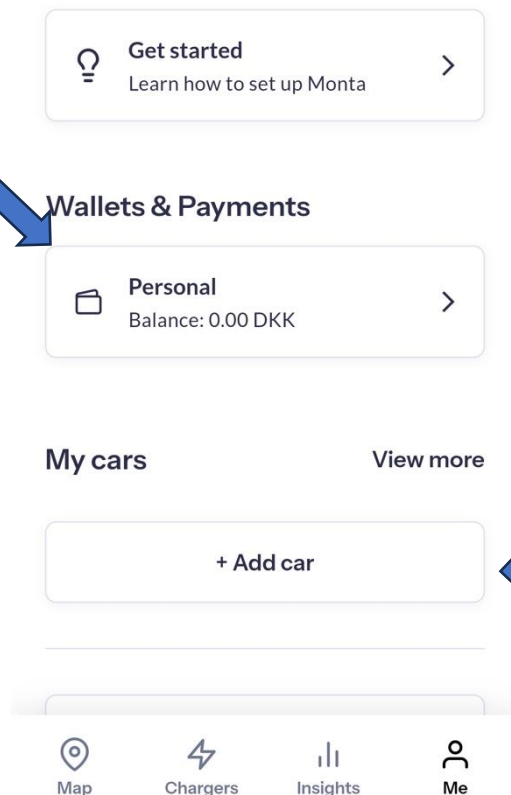


1.e: Add a charge key (optional)

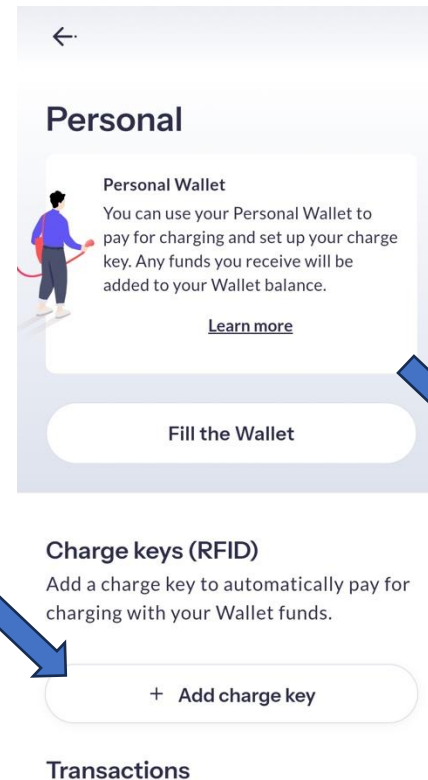
Click on 'Me'



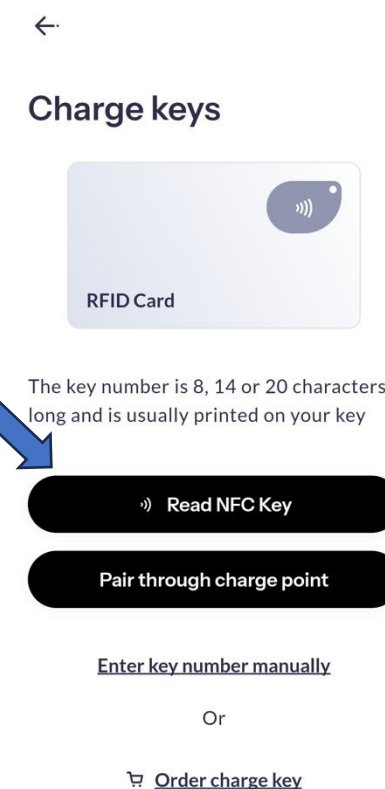
Click on your personal wallet



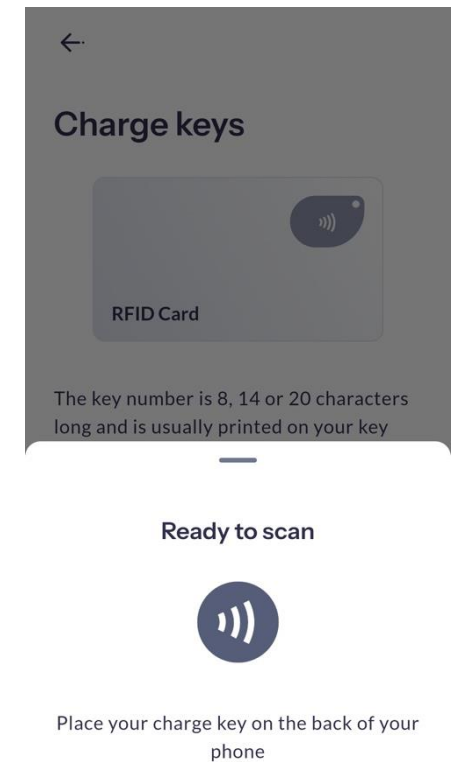
Click on 'Add charge key'



Click on 'Read NFC Key'



Follow the steps on the screen



Charging can also be started using a charge key.
Connect the cable to both the vehicle and the
charger. Hold the charge key up to the reader on
the charger.

2: Start charging

Click on
'Chargers' and
choose the
desired charger

Scroll down
and choose the
desired 'Energy
Amount'

Click on 'Go to
payment'

Click on
'Choose card'

Connect the
charging cable.
'Slide to start'

